

Quality and Product Safety Policy

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Quartzelec Ltd, is a Company totally committed to providing products and services which conform to customer specifications, quality requirements and where applicable any external regulations. To this end the Company Quality Management System has been developed and implemented to comply with the requirements of ISO 9001:2008, BS EN 13980, OD014 and all relevant Railway Industry standards

With regard to product safety the Company aims to ensure, by proper application of technology in engineering and manufacture, that products are safe and reliable throughout their life, including conditions of reasonably foreseeable misuse. And that all installation, commissioning and service provision is carried out in a safe and satisfactory manner.

The Company recognises that all employees influence the quality of the Companies products and services provided. It is the responsibility of all Managers and Supervision to communicate quality and product safety requirements and obligations to all staff and to stimulate feedback, so that requirements of customers, other interested parties and the needs of our business can be met. The Company is also committed to providing adequate training, resources and personal staff development to achieve these goals.

Customer satisfaction and continual improvement of our processes are of paramount importance to our business success. Therefore Senior Management, through the regular monitoring and review of business processes and objectives ensure that pro-active steps are taken to continuously improve the quality of product and service provision and the effectiveness of business processes with the aim of ensuring and improving customer satisfaction.

The Company Quality Manager has the delegated responsibility for ensuring that the Quality Management System is implemented and maintained. The Quality, Health & Safety Manager (Rugby Operations) has the delegated responsibility for product safety assurance matters. For these purposes they report to the Managing Director and have the necessary independence and authority to carry out these functions.

Senior Management shall ensure that this policy is understood, implemented and maintained at all levels within the business. It shall be displayed at prominent areas and constitute part of the company induction training for all new employees.

Senior Management shall regularly review this Quality Policy for continuing suitability.

A handwritten signature in blue ink, appearing to read 'D Laval'.**D Laval**

Managing Director